

LOAD YOUR CARD EASILY AND CONVENIENTLY AT OVER 80,000 WESTERN UNION & MONEYGRAM LOCATIONS

IMPORTANT PLEASE READ AND KEEP FOR FUTURE REFERENCE

You can visit www.globalcashcard.com or call (866) 395-9200 outside the US please call (949) 751-0360 to check your card balance 24 hours a day seven days a week.

AVAILABILITY OF FUNDS

Western Union

PROCEDURES AND LIMITATIONS

- You may load up to \$950.00 every 24 hours, 10 loads per month, and up to \$9,500.00 every 30 days.
- The fee to load your Global Cash Card is \$4.45
- The money should be loaded within 30 minutes, please keep your original receipt until you have confirmed that the money has been loaded to your card.

- For locations you may call Western Union directly at (800) 325-6000 or through their website www.westernunion.com.

You will need to fill out the form called: Swift pay

1. Simply enter you card number and provide it to representative
2. If no form is available simply provide the card and ask the representative to choose "Pre Paid Services" option under their menu.

16 Digit Card number

Customer Instructions:

- Enter the 16 digit card number in the Swift pay system.
- Enter the 4 digit PIN number on the back of the card.
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MoneyGram

PROCEDURES AND LIMITATIONS

- You may load up to \$999.99 every 24 hours.
- The fee to load your Global Cash Card is \$5.95; however the fee is \$5.50 at Wal-Mart stores.
- The money should be loaded within 30 minutes, please keep your original receipt until you have confirmed that the money has been loaded to your card.

- Some major agents include Wal-Mart, Albertson's, Long Drugs, Nix Check Cashing, and for more locations you can call MoneyGram directly at (800) 926-9400 or through their website www.moneygram.com.

1. You will need to fill out the form that says "MoneyGram Express Payment" (this form is in English and Spanish).
2. You will need the following information to complete the "MoneyGram Express Payment" Form :
 - Receive Code: Is 4754
 - Pay to: "World Processing"
 - City: "Irvine"
 - State: "CA"
 - Dollar Amount: amount you want to load
 - Senders Name: your name
 - Senders Street Address: your home address
 - Senders Home phone: your home phone number
 - The Reference number (on the right top hand side of this form): Will be provided once you have completed the load with the MoneyGram Agent
 - The account number: Is your card number (you need to provide this to the MoneyGram Agent)
3. In most participating Albertsons stores there will be a telephone booth where you can dial to speak to a MoneyGram agent.

MoneyGram ExpressPayment

FOR ADDRESS: 00000000000000000000

Reference Number / Número de Referencia

Sender Amount / Cantidad de Envío

Sender Name / Nombre del Remitente

Sender Address / Dirección del Remitente

Sender Phone / Teléfono del Remitente

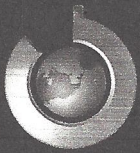
Signature / Firma

7 CORPORATE PARK, STE 130, IRVINE, CA 92606 WWW.GLOBALCASHCARD.COM PHONE (866) 395-9200 FAX (949) 833-7500

FREQUENTLY ASKED QUESTIONS

- **HOW WILL MY PAYCARD WORK?**
Your Company will load your Card with your pay on payday. You will have immediate access to your funds at nearly one million ATM's and millions of merchants worldwide.
- **IS MY MONEY SECURE?**
Yes. Your money is protected by the use of a PIN and MasterCard Zero Liability Policy. Additionally, all card balances are guaranteed by the F.D.I.C.
- **WHAT IF I LOSE MY CARD?**
Report this immediately to Global Cash Card Customer Service at (866) 395-9200. We will "freeze" your card balance and issue you a new card and transfer your balance to your new card.
- **HOW DO I KNOW THAT I HAVE BEEN PAID?**
You will be notified by email or text message that your Card was loaded.
- **HOW CAN I CHECK MY BALANCE OR CONFIRM MY TRANSACTIONS?**
 - You can view balances and transactions online at globalcashcard.com free of charge.
 - You can hear your balance and transaction history free by calling (866) 395-9200 and following the prompts.
 - You can talk to a live Customer Service Representative free by calling (866) 395-9200 and following the prompts.
- **HOW DO I GET A CARD?**
Easy! Let your Staffing Manager know and fill out an Enrollment Form.
- **HOW DO I QUALIFY FOR A CARD?**
You are guaranteed approval...No credit check; no bank account needed...just proper identification.
- **HOW DO I GET STARTED?**
You must activate your Card online at www.globalcashcard.com or by calling (866) 395-9200 and following the prompts. You will be asked to choose a PIN. Once completed, you will be able to access your funds.
- **ARE THERE ANY MONTHLY OR YEARLY FEES?**
No. There are only small fees on certain transactions.
- **HOW DO I KEEP MY TRANSACTION FEES LOW?**
 - When making purchases, select "Credit" at the PIN Pad...there is no fee.
 - Always ask for "Cash Back" at grocery stores when using your PIN. The "Cash Back" is free of any fee.
 - Always know your balance so you avoid decline and over limit fees.
 - Check your balance online or on the telephone...it is free.
- **WHERE CAN I USE MY CARD?**
 - Access funds at nearly one million ATM's worldwide.
 - Make purchases at two million merchants that accept PIN based cards.
 - Make purchases anywhere MasterCard is accepted (over twenty-nine million merchants worldwide).
- **HOW DO I ENROLL IN THE CASH REWARDS PROGRAM?**
Go to www.globalcashcard.com and click on Rewards or call Customer Service at (866) 395-9200 and ask them to enroll you.
- **WHAT IS THE COST TO JOIN THE REWARDS PROGRAM?**
It's Free!
- **HOW DOES THE REWARDS PROGRAM WORK?**
This Rewards Mail is a Free Program offered by Global Cash Card. The Program allows members to earn points for qualified purchases at thousand of participating restaurants, hotels, and online shops. Those points can then be redeemed to purchase products, services or gift cards from participating merchants.
- **CAN OTHER PAYMENTS BE LOADED ON THE CARD?**
Yes. Tax refunds, Disability payments and other Governmental benefits can be loaded on the Card. You will need to provide your card number and the bank ABA number (Obtain this form from Customer Service).
- **CAN I MAKE DEPOSITS TO MY CARD?**
Yes. You may load funds on your Card at 40,000 Moneygram, 1,300 Ace Cash Express, and 80,000 Western Union locations in the U.S.
- **CAN I USE MY CARD TO PURCHASE ON THE INTERNET?**
Yes. Many merchants accept your Debit MasterCard as a form of payment. You also have access to online Bill Payment through your Cardholder Site.
- **CAN I USE MY CARD AT A RESTAURANT?**
Yes. Restaurants typically add up to 25% of your bill to cover a tip. If you do not have the total on your Card to cover the amount, you may be declined.
- **CAN I USE MY CARD AT A GAS STATION?**
Yes. Paying at the pump can be used with some limitations. You must have at least \$76.00 on your Card for the transaction to be authorized. If the final amount is less than the \$76.00 authorized, the difference will not be available for use until the transaction settles, which may be two to three days. If you have less than \$76.00 on your Card and wish to purchase a specific amount, you must complete the transaction at the Cashier.
- **CAN I USE MY CARD AT HOTELS AND CAR RENTAL AGENCIES?**
Yes, however, certain hotels and car rental agencies may obtain as much as \$500.00 to preauthorize your transaction. A hold may be placed on your Card in the amount of the merchant's preauthorization request.
- **HOW ARE UNAUTHORIZED TRANSACTIONS RESOLVED?**
Allowing someone you know to use your Card is deemed to be an authorized transaction. Also, PIN transactions are deemed to be authorized.
You will not be liable for any unauthorized MasterCard transactions posted to your account providing the following conditions are met:
 1. Your account must be in good standing (not presently or recently overdrawn, and not presently or recently under suspicion of possible legal or suspicious use).
 2. We have not received more than one (1) other report of unauthorized use of your Card in the last twelve (12) months.
 3. You exercised reasonable care in safeguarding the Card, PIN and card number as reasonably determined by the bank.
 4. The transaction took place in the U.S.
- **AM I LIABLE IF MY PIN OR CARD HAS BEEN LOST OR STOLEN?**
You must notify us immediately. If you notify us in two days, your maximum loss would be no more than \$50.00. If you do not notify us, you could lose up to \$500.00. If you do not notify us within sixty (60) days, you could lose all the money on your Card.

Global Cash Card



WELCOME

Global Cash Card

Processing and Activation Division
7 Corporate Park, Suite 130
Irvine, CA 92606

Card Activation Number Customer Service
1-(866) 929-8096 1-(866) 395-9200

Outside of the U.S.
Call (949) 751-0360

www.globalcashcard.com

The Global Cash Card™ Debit MasterCard® Card is issued by First-Citizens Bank & Trust Company. The Global Cash Card™ VISA® Payroll Card is issued by Metabank™ pursuant to a license from VISA® U.S.A. Inc.

To Activate Your New Global Cash Card

visit us on the web

www.globalcashcard.com/activate

or Call

toll-free 1-(866) 929-8096

Outside of the U.S.

Call (949) 751-0360

Please have your card handy for activation.
Thank you.

Better than Cash!

